



Putting Operational Performance into High Gear

Our services and expertise support nine key operational and functional areas that must work together to achieve business success. The right mix of services and training are chosen to address the unique needs of each client assignment. We then apply our continuous improvement model and follow our proven three-step approach to provide hands-on facilitative technical assistance and transfer our knowledge to your employees.

DPA Services

Business Process Modernization
Cost Reduction Programs
Reengineering & Process Redesign
Process Mapping & Workflow Analysis
Manufacturing Systems Improvement
Cost Reduction
Forecasting & Inventory Management
Purchasing & Materials Planning
Master Production Planning
Production Scheduling
Shop Floor Controls
Production Cycle Improvement
Engineering Systems
Customer Service Operations
Training Needs Assessments
Education & Training
Supplier Capability Evaluations
Supply Chain Logistics
Preventive & Predictive Maintenance
Maintenance Audits
Maintenance Improvement Programs
Establish Maintenance Protocols
Design & Conduct Predictive Maintenance
Education & Training
Enterprise Resource Planning (ERP) Services
Systems Definition, Evaluation, Selection & Implementation Support
Post-ERP & MRP Renewal

Lean Manufacturing
Demand Flow Manufacturing
Kanban Pull System
Cost Reduction Programs
Inventory Reduction
Supplier Relations Requirements
Education & Training
Productivity Improvement
Business Process Modernization
Cost Reduction Programs
Staffing Requirements Analysis
Work Management
Supply Chain Logistics
Manufacturing Systems Improvement
Customer Service Operations Improvement
Warehousing Operations & Configuration
Bar Coding Applications
Distribution Resource Planning
Transportation Planning
Organizational Development
Change Management
Human Resources Assessments
Skill Sets Evaluations
Education & Training
Roles Definition & Responsibilities
Supplier Diversity Program
Assessments & Improvements
Program Development

Let us put our experience to work to solve your operational challenges and help you achieve true competitive advantage.
Call us at (860) 232-8577 or visit our web site at www.danielpenn.com